LIMITED PLACES

STEP UP PROGRAMME

LEADERSHIP & MANAGEMENT FOR MANAGERS & TEAM LEADERS

NI HF
NORTHERN IRELAND HOTELS FEDERATION

Following multiple sold out sessions, this course is back in September 2026. Book now!

Practical skills and tools to help you to excel in a leadership role.

A one-day interactive course for new, recently promoted, or aspiring managers, designed to build practical skills, confidence, and the right mindset for effective leadership. Participants will learn to motivate teams, tackle challenges, manage time, and build resilience through exercises, real-life scenarios, and expert guidance.

Who should attend:

- Newly appointed or recently promoted managers
- Existing managers that may wish to benefit from formal training
- Team leaders preparing for management roles
- Experienced staff taking on more leadership responsibilities
- Anyone looking to boost confidence and leadership skills

Course Highlights:

- Leading teams effectively
- Handling difficult conversations and complaints
- Managing workplace conflict
- Personal effectiveness and time management
- Communication skills for leaders
- Building resilience and emotional intelligence
- Confidence-building and action planning



*With **Tim Browne**, international speaker and business coach.*

MALDRON HOTEL BELFAST CITY

Tuesday 22nd September

09.30 - 16.00

The workshop costs £250 + VAT and includes refreshments, lunch and all course materials. You can book online now via nihf.co.uk or call us on 028 9077 6635.

